

Faulty Product Claim Request

Send the completed form for claiming a material defect on the product to orders@malihnog.com with detailed explanations and pictures of the faulty product; or bring it to store or send it by registered mail (or delivery service) to the following address: **Playgency d.o.o., Industrijska cesta 5, 5000 Kromberk - Nova Gorica** together with the faulty product, so that we can inspect the fault.

CUSTOMER DATA

Full name:

Address:

Phone:

E-mail:

ORDER INFORMATION

Order number:

Invoice number:

Date of order:

Date of package delivery:

Product name:

Product code:

Detailed description of the fault:

When the fault was discovered (date):

In case a real error is justified, I would like (**circle**):

1. Repair the product
2. Reduce the original price
3. Replace the item or the faulty piece (in the event that the seller is still able to provide it)
4. Refund of the original cost *

*Return the refund to the following bank account:

IBAN:

Bank:

Bank account holder's name:

Bank account holder's address:

Place and date

Customer's signature